

Strategic Directions 2022-2026

1 *Caring in Our Community*

DEFINE OUR COMMUNITY. ASSESS GAPS, AND FOCUS ON OUR CORE CLIENT POPULATIONS WITH AN EQUITABLE, DIVERSE AND INCLUSIVE APPROACH.

2 *Supporting our Teams*

ESTABLISH LEO AS AN EMPLOYER OF CHOICE FOR HOME AND COMMUNITY CARE SUPPORT SERVICES.

3 *Strengthening our Partnerships*

ALIGN OUR PROGRAMS AND BRAND WITH THE CHANGING NEEDS OF SARNIA-LAMBTON.

4 *Creating Capacity*

STRENGTHEN INFRASTRUCTURE THROUGH INNOVATION AND INTEGRATION OPPORTUNITIES.



**OUR
STRATEGY**



Directions & Goals 2022-2026



OUR STRATEGY

1

Caring in Our Community

DEFINE OUR COMMUNITY. ASSESS GAPS, AND FOCUS ON OUR CORE CLIENT POPULATIONS WITH AN EQUITABLE, DIVERSE AND INCLUSIVE APPROACH.

LEO resources are dedicated to serving the community of SL

LEO will maintain the role as Age-Friendly sponsor for SL and establish AF website as a reliable source of service navigation

Continue to provide alternatives for hospitalized patients

Reduce social isolation

2

Supporting our Teams

ESTABLISH LEO AS AN EMPLOYER OF CHOICE FOR HOME AND COMMUNITY CARE SUPPORT SERVICES.

Implement a staff and volunteer recruitment and retention strategy

Establish a staff training and education plan

“
Our support services enable clients to live with dignity and independence.
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3

Strengthening our Partnerships

ALIGN OUR PROGRAMS AND BRAND WITH THE CHANGING NEEDS OF SARNIA-LAMBTON.

Demonstrate LEO's ongoing investment in the SL-OHT model

Evaluate the need to update LEO brand

4

Creating Capacity

STRENGTHEN INFRASTRUCTURE THROUGH INNOVATION AND INTEGRATION OPPORTUNITIES.

Demonstrate growth to meet home and community care needs

Commitment to Quality Improvement and Risk Management

Identify opportunities to integrate assets with SL-OHT partners

